

MARK RHAME

SENIOR CONSULTANT



PERSONAL PROFILE

MARK S. RHAME retired as Division Chief of Operations for the Orange County Fire Rescue Department (FL), the fourth largest fire rescue department in the State of Florida. Mark has a Masters degree in Public Administration with over 32 years of fire rescue experience, including ten years in a managerial role. The last 30 years he worked with and supervised over one thousand employees, forty-one fire stations and an overall budget of one hundred and sixty million dollars (FY 09/10).

Mark was instrumental in the development and implementation of enhanced firefighter identification program. He was a committee member for the takeover of EMS transport from the private provider to the current fire rescue based emergency and non-emergency EMS transport system currently in use in Orange County, FL.

Mark served as president of Orange County Professional Firefighters from 1994-2001 and Secretary/Treasurer from 1990-1994.

EXPERIENCE

C3 Pathways, Inc. (formerly FutureFD/LE)

Orlando, Florida, 2011 - Current

SENIOR CONSULTANT

Development, design and execution of Homeland Security Exercise Evaluation compliant exercises that validate emergent and routine event management skills. Analyze firefighting and emergency medical services tactics and strategies. Conduct hands on incident command training based on NIMS/ICS guidelines for single and multiple public safety disciplines.

www.c3pathways.com

Orange County Fire Rescue

Winter Park, FL, 1989 - 2011

www.ocfrd.com

2010 - 2011

DIVISION CHIEF, TRAINING

Development and implementation of training programs for members. Programs include self-paced adult learning, company level training, multi-company drills, remedial and annual driver operator training, Command and Control School for incident commanders and simulation training for incident command and non-emergency and emergency driver training. Budgetary supervision and control of the annual budget for the Training Division.

2001 - 2006

BATTALION CHIEF

Supervisory role over five to six fire stations and the personnel assigned to them. Daily responsibilities include payroll, staffing, emergency and non-emergency response, scheduling, and other duties associated with the position of Battalion Chief.

2007 - 2010

DIVISION CHIEF, OPERATIONS

Supervisory role over the Operations Division including all aspects of emergency and non-emergency response, short and long term planning, personnel issues, public relations, and all other aspects related to the position of Operations Division Chief. Budgetary development, supervision and control of the annual budget for the Operations Division.

2006 - 2007

ASSISTANT CHIEF

Served as ranking 24-hr shift response officer supervising all on-duty Battalion Chiefs (6).

1994 - 2001

LIEUTENANT/PARAMEDIC

Company officer supervising an ALS engine and an ALS rescue ambulance.

“A consummate professional with a passion for improving training and readiness.”

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KNOWLEDGE & SKILLS

Fire, EMS, and Emergency Response	★★★★★	32 years fire and EMS progressive experience from Firefighter/Paramedic to Division Chief.
Incident Management	★★★★★	Expert in NIMS, ICS, and Unified Command. All hazards Incident Management Team and Planning Section Chief qualified.
Training and Instruction	★★★★★	Development and implementation of training programs for the 1,100 members of Orange County Fire Rescue. Programs include self-paced adult learning, company level training, multi-company drills, remedial and annual driver operator training, Command and Control School for incident commanders and simulation training for incident command and non-emergency and emergency driver training.
Public Relations	★★★★☆	Media spokesperson for the dissemination of information during emergency and non-emergency events.
Information Technology	★★★★☆	Program manager for large software implementations of fire department staffing systems (TeleStaff) and learning management systems.

SPECIALITIES

- ★ NIMS/ICS
- ★ Mass Casualty Incidents
- ★ All Hazards Incident Management Team
- ★ All Hazards Planning Chief
- ★ Professional Speaker
- ★ Fire Service Instructor
- ★ Strategy and Tactics
- ★ Firefighter / Paramedic (FL)
- ★ eLearning and LMS

ACCOMPLISHMENTS

NIMS Certifications

*IS-100, 200, 300, 400, 700;
L962, F455, S190*

Organized Labor Relations

Past Secretary, Treasure, and President
With a rare and unique perspective from both sides of the table, Mark served with distinction a large fire department local union providing leadership and negotiating several contracts. Later, Mark represented the same employer from the Management side of the table.

Command Training Simulator

Multiplayer Incident Management Training
Line supervisor to executive leaders and Unified Command. Included fire, MCI, active shooter, law enforcement, terrorism, transit, transportation, and natural disasters.

Exercise Practitioner

HSEEP
Homeland Security Exercise and Evaluation Program